



May 22, 2009
Via Electronic Filing

2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Charles L.A. Terreni, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Building
101 Executive Center Dr., Suite 100
Columbia, SC 29210

**RE: tw telecom of south carolina llc
Local Exchange Services Tariff Revision**

Dear Mr. Terreni:


Enclosed for filing please find the electronic copy of a Local Exchange Services tariff revision submitted on behalf of **tw telecom of south carolina llc**. The purpose of this filing is to revise the Company's current rates for VersiPak IPRI, VersiPak Mach2 and VersiPak Mach3; revise Foreign Exchange Service text; grandfather Channel 12 Service and certain Business Features; add a new tw telecom Channel 12 Service and new supplemental Business Line and Terminal Features. No current customers will be affected by any of the above mentioned changes unless they sign a new contract at which time they will be notified. The Company respectfully requests an effective date of May 31, 2009. The following tariff pages are included:

Second Revised Pages 1 - 2	Updates Check Sheets
First Revised Page 4	Updates Check Sheet
Second Revised Page 5	Updates Check Sheet
First Revised Page 7	Updates Table of Contents
Second Revised Page 8	Updates Table of Contents
First Revised Page 9	Updates Table of Contents
Second Revised Page 10	Updates Table of Contents
First Revised Pages 69 - 73	Relocates (grandfathers) certain Business Features
First Revised Pages 74 - 76	Relocates and revises text
First Revised Page 77	Relocates (grandfathers) certain Business Feature maximum rates
First Revised Page 78	Revises text
First Revised Pages 112 - 114	Revises Foreign Exchange Service text
Original Pages 115.1 - 115.8	Introduces new Business Line and Terminal Features and maximum rates
Second Revised Page 117	Revises Foreign Exchange text
First Revised Pages 149 - 150	Relocates (grandfathers) Channel 12 Service and maximum rates
Original Pages 153.2 - 153.3	Introduces new tw telecom Channel 12 Service and maximum rates
Original Pages 298 - 307	Grandfathers certain Business Features and Channel 12 Service
Appendix A - Current Rates	
First Revised Page 6	Relocates (grandfathers) certain Business Features current rates
First Revised Page 7, Page 12	Revises text
Second Revised Pages 16 - 22	Revises VersiPak IPRI, Mach 2, Mach 3 current rates and charges
First Revised Page 29	Relocates (grandfathers) Channel 12 rates
Original Pages 31 - 32	Adds current rates for new Business Line and Terminal Features and new tw telecom Channel 12 Service.

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Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail to cwrightman@tminc.com. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Wightman", with a stylized flourish at the end.

Connie Wightman
Consultant

CW/bc

cc: Tammy Chatfield, tw telecom (transmittal only)
cc: C. Dukes Scott, Executive Director, SC Public Service Commission
file: tw telecom - SC - Local
tms: SC10902

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Effective Date: May 31, 2009

LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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SECTION 4 - SUPPLEMENTAL SERVICES

[Reserved for Future Use]

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use]

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONTD.)

[Reserved for Future Use]

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use]

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 4.1 Business Features (T)
- 4.1.1 General (M)
- The features in this section are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. (M)
- 4.1.2 Description of Features (T)
- A. Calling Number Delivery (T)
- This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.
- B. Calling Number Transmission (T)
- This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service.
- C. Calling Name Delivery (T)
- Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.
- D. Calling Name Transmission (T)
- This feature allows the Customer to transmit its name to the called party. The Customer may restrict calling name transmission through the use of Blocking Service.

(M) – Certain material now found on this page was previously located on Page 69.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Features, (Cont'd.)

4.1.2 Description of Features, (Cont'd.)

E. E911 CPN Management

(T)

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

F. CARE CPN Management

(T)

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual telephone number or CPN information will be handled on an individual case basis.

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Features, (Cont'd.)

4.1.2 Description of Features, (Cont'd.)

- | | | |
|----|---|-----|
| G. | Additional Trunk Group | (T) |
| | This feature allows the Customer to divide a single facility into two or more trunk groups. | |
| H. | Call by Call | (T) |
| | This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction. | |
| I. | Two B-Channel Transfer | (T) |
| | This feature, applicable to Two-Way PRI Service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released. | |
| J. | Call Transfer for Trunks | (T) |
| | This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic. | |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Features, (Cont'd.)

(M)

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Features, (Cont'd.)

4.1.3 Maximum Rates and Charges

(T)

Feature	Monthly <u>Recurring Charge</u>	Nonrecurring <u>Charge</u>
Calling Number Delivery	\$100.00	\$100.00
Calling Number Transmission	\$ 10.00	\$ 20.00
Calling Name Delivery	\$100.00	\$100.00
Calling Name Transmission	\$ 10.00	\$ 20.00
E911 CPN Management	ICB	ICB
Additional Trunk Groups	ICB	ICB
Call by Call	ICB	ICB
Two B Channel Transfer	\$ 10.00	\$ 20.00
Call Transfer for Trunks	\$ 10.00	\$ 20.00
CARE CPN Management	ICB	ICB

4.1.4 Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Multiple orders requested for the same Customer account made at the same time for the same premises will be considered as one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	
Individual Telephone Numbers	See Section 5.4	
	Maximum Rates	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$525.00	\$100.00
Interoffice Transport	N/C	N/C

(T)

(T)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	
Individual Telephone Number	See Section 5.4	
	Maximum Rates	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel	\$32.00	\$0.00
Per PRI	\$750.00	\$0.00
Interoffice Transport	N/C	N/C

(T)

(T)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	
Individual Telephone Numbers	See Section 5.4	
	Maximum Rates	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$200.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

(T)
(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features

(N)

4.20.1 General

The custom calling/CLASS features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

4.20.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

(N)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

(N)

4.20.2 Description of Features, (Cont'd.)

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

(D)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

(N)

4.20.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

(N)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

(N)

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

(N)

4.20.2 Description of Features, (Cont'd.)

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
- e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

(N)

4.20.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges

A. Maximum Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and trunk voice services.

Feature

Calling Number Delivery

Caller ID Blocking – Per Line

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting

8/10 Number Speed Calling

30 Number Speed Calling

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

(N)

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

(N)

4.20.3 Maximum Rates and Charges, (Cont'd.)

A. Maximum Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package – Available at \$15.00/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

4. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$24.00	\$20.00
Remote Call Forwarding – Addl Path	\$24.00	\$20.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more Custom Calling/CLASS features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Custom Calling/CLASS feature(s) to prospective Customers within 90 days of the establishment of the new feature.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 The following Business Access Service Options are offered:

Basic Business Access Line Service
Flat Rate Business Line Service
PBX Trunks
Primary Rate ISDN Service
VersiPak® IPRI Service
IBL/VersiPak® Packages
Bonded Integrated Services
Business Terminals
Columbia LATA Wide Calling Plan
VersiPak® Flex T and Power T Services
Voice T-1 Service
Automatic Reroute Service
Foreign Exchange Services
Channel 12 Service (Grandfathered)
Complete Lines/Trunks Service
VersiPak® Lines and Trunks
tw telecom Channel 12 Service

(T)

(N)

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Network services sold to qualified Integrated Business Line and VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.12 [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 305.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.12 [Reserved for Future Use]

(M)

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.15 tw telecom Channel 12 Service

5.15.1. Description

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

Business Lines or terminals
Analog Trunks
Digital Trunks
PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 4.20.

(N)

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.15 tw telecom Channel 12 Service, (Cont'd.)

(N)

5.15.1. Maximum Rates and Charges

Greensboro and Winston-Salem Areas

tw telecom Channel 12- On-Net	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$1,100.00	\$1,000.00	\$1,000.00	\$500.00, per order
Additional Channels	\$50.00	\$40.00	\$40.00	\$100.00

tw telecom Channel 12- Off-Net Colocated	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$1,100.00	\$1,000.00	\$1,000.00	\$500.00, per order
Additional Channels	\$50.00	\$40.00	\$40.00	\$100.00

tw telecom Channel 12 – Off-Net	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$1,500.00	\$1,200.00	\$1,100.00	\$500.00, per order
Additional Channels	\$50.00	\$40.00	\$40.00	\$100.00

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of May 31, 2009. (T)
(T)

6.14.1 General (M)

The features in this section are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.14.2 Description of Features

A. Three Way Calling

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. (M)

(M) - Certain material now found on this page was previously located on Page 69.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.)

(M)

6.14.2 Description of Features, (Cont'd.)

B. Call Forwarding, (Cont'd.)

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user may subscribe to a maximum of two additional telephone numbers.

(M)

(M) - Certain material now found on this page was previously located on Page 70.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.)

(M)

6.14.2 Description of Features, (Cont'd.)

E. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

F. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

G. Caller ID with Number Delivery

The Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

Combined Caller ID

The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. The displayed name is the name associated with the calling party's number. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE - not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

(M)

(M) - Certain material now found on this page was previously located on Page 71.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.)

(M)

6.14.2 Description of Features, (Cont'd.)

H. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Continuously Redialed:

1. Calls to 800 Service numbers
2. Calls to 900 Service numbers
3. Calls preceded by an interexchange carrier access code
4. International Direct Distance Dialed calls
5. Calls to Directory Assistance
6. Calls to 911

I. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

(M)

(M) - Certain material now found on this page was previously located on Page 72.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.)

(M)

6.14.2 Description of Features, (Cont'd.)

J. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

K. Last Call Return

The Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed is busy, the Last Call Return feature continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

L. Priority Call

Priority Call allows a Customer to assign a maximum of fifteen (15) telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.

(M)

(M) - Certain material now found on this page was previously located on Page 73.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.)

(M)

6.14.3 Rates and Charges

Current Rates and Charges

Feature	Monthly Recurring Charge	Nonrecurring Charge
Three-Way Calling	\$3.25	\$13.00
Call Forwarding		
Busy	\$2.90	\$13.00
Don't Answer	\$2.90	\$13.00
Variable	\$2.90	\$13.00
Call Waiting	\$4.35	\$13.00
Distinctive Ringing		
1 st Number	\$6.75	\$13.00
2 nd Number	\$2.70	\$13.00
Speed Calling		
8 Numbers	\$2.60	\$13.00
30 Numbers	\$3.25	\$13.00
Call Transfer	\$2.90	\$13.00
Caller ID with Number Delivery	\$6.75	\$13.00
Combined Caller ID	\$9.00	\$13.00
Caller ID Blocking	\$4.05	\$13.00
Continuous Redial	\$4.05	\$13.00
Selective Call Forwarding	\$4.05	\$13.00
Selective Call Rejection	\$4.05	\$13.00
Priority Call	\$4.05	\$13.00
Last Call Return	\$4.05	\$13.00

(M)

(M) - Certain material now found on this page was previously located on Page 6, Appendix A, Current Rates.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.)

(M)

6.14.3 Rates and Charges

Maximum Rates and Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Three-Way Calling	\$5.00	\$20.00
Call Forwarding		
- Busy	\$4.50	\$20.00
- Don't Answer	\$4.50	\$20.00
- Variable	\$4.50	\$20.00
Call Waiting	\$6.50	\$20.00
Distinctive Ringing		
- 1 st Number	\$10.00	\$20.00
- 2 nd Number	\$4.00	\$20.00
Speed Calling		
- 8 Numbers	\$4.00	\$20.00
- 30 Numbers	\$5.00	\$20.00
Call Transfer	\$4.50	\$20.00
Caller ID with Number Delivery	\$10.00	\$20.00
Combined Caller ID	\$14.00	\$20.00
Caller ID Blocking	\$6.00	\$20.00
Continuous Redial	\$6.00	\$20.00
Selective Call Forwarding	\$6.00	\$20.00
Selective Call Rejection	\$6.00	\$20.00
Priority Call	\$6.00	\$20.00
Last Call Return	\$6.00	\$20.00

(M)

6.14.4 Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Multiple orders requested for the same Customer account made at the same time for the same premises will be considered as one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

(M) - Certain material now found on this page was previously located on Page 77 and Page 78.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.15 Channel 12 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of May 31, 2009. (T)
(T)

6.15.1 Description (M)

Channel 12 Service is bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access. The Customer may opt for all channels to be voice applications.

Channel 12 Service is limited to Customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate, to total 24 channels per DS1/PRI access facility.

The Customer who purchases Channel 12 Service may select in any combination of line or trunk or PRI channels. PRI channels may not be combined with lines and trunks. Listed below are the channel types options:

Business Exchange Lines
PBX DID Trunks
PBX DOD Trunks
PBX Combination Trunks
PBX Combination Trunks w/DID
PRI B Channel -DID Trunks
PRI B Channel -DOD Trunks
PRI B Channel -Combination Trunks
PRI B Channel -Combination Trunks w/DID
PRI D Channel (per DS1 access facility)

(M)

(M) – Certain material now found on this page was previously located on Page 149.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.15 Channel 12 Service, (Cont'd.)

(M)

6.15.2 Rates and Charges

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee): New Supplemental Features are not available. This service may only be continued for existing Customers at existing locations without modification.

(T)

(T)

Current Rates and Charges

A. Channel 12 Integrated

DS1/PRI access facility base rate (includes up to 12 channels)	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Columbia & Greenville				
Initial Facility	\$512.00	\$461.00	\$436.00	\$250.00
Each Add'l Channel	\$27.00	\$27.00	\$27.00	\$250.00

B. Channel 12 Voice Only

DS1/PRI access facility base rate (includes up to 12 channels)	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Columbia & Greenville				
Initial Facility	\$512.00	\$461.00	\$436.00	\$250.00
Each Add'l Channel	\$27.00	\$27.00	\$27.00	\$250.00

(M)

(M) – Certain material now found on this page was previously located on Page 150 and Appendix A, Current Rates, Page 29.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.15 Channel 12 Service, (Cont'd.)

(M)

6.15.2 Rates and Charges, (Cont'd.)

Maximum Rates and Charges

A. Channel 12 Integrated

DS1/PRI access facility base rate (includes up to 12 channels) Columbia & Greenville	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Initial facility	\$2048.00	\$2048.00	\$2048.00	\$1000.00
Each Add'l Channel	\$200.00	\$200.00	\$200.00	\$1000.00

B. Channel 12 Voice Only

DS1/PRI access facility base rate (includes up to 12 channels) Columbia & Greenville	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Initial Facility	\$2048.00	\$2048.00	\$2048.00	\$1000.00
Each Add'l Channel	\$200.00	\$200.00	\$200.00	\$1000.00

5.12.3 Expiration of Term Agreement

(M)

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement.

(M,T)

(M,T)

(M) – Certain material now found on this page was previously located on Page 150

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

10. [Reserved for Future Use]

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(M)

(M) – Certain material previously found on this page is now located on Page 303.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

10. Business Features (Section 4.1)

(T)

<u>Feature</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Calling Number Delivery	\$0.00	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Delivery	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	ICB	ICB
Additional Trunk Groups	ICB	ICB
Call By Call	ICB	ICB
Two B Channel Transfer	\$0.00	\$0.00
Call Transfer for Trunks	\$0.00	\$0.00
CARE CPN Management	ICB	ICB

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

23. Foreign Exchange Services (Section 4.19)

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	
Individual Telephone Numbers	See Section 5.4	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$40.00	\$0.00
Interoffice Transport	N/C	N/C

(T)
(T)

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	
Individual Telephone Number	See Section 5.4	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel - Per PRI	\$20.85 \$500.00	\$0.00 \$0.00
Interoffice Transport	N/C	N/C

(T)
(T)

C. Intercity Switched Service (ISS)

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	
Individual Telephone Numbers	See Section 5.4	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

(T)
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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

27. VersiPak® IPRI Service (Section 5.5)

A. IPRI Facility

		<u>Monthly</u>	12 Month <u>Term</u>
Monthly Recurring Charge		\$75.00	\$75.00
	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$60.00	\$60.00	\$60.00

B. IPRI B Channel

		<u>Monthly</u>	12 Month <u>Term</u>
Monthly Recurring Charge		\$75.00	\$36.00(R)
	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$27.60 (R)	\$24.00	\$20.40 (R)

C. VersiPak® IPRI Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services

A. VersiPak® Mach 2 Service (Section 5.6.1)

1. Business Lines, Analog Trunks, Digital Trunks

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75 (R)	\$25.88 (I)	\$22.50 (R)	\$19.13 (R)

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Effective Date: May 31, 2009

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

A. VersiPak® Mach 2 Service (Section 5.6.1), (Cont'd.)

2. PRI Channels

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$36.00(R)	\$27.60(R)	\$24.00(R)	\$20.40(R)

3. Mach IPRI Facility

	12 Month <u>Term</u>	24 Month <u>Term</u>	36Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

A. VersiPak® Mach 2 Service (Section 5.6.1), (Cont'd.)

4. Business Terminal

a. With and Without Telephone Number

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75(R)	\$25.88(R)	\$22.50(R)	\$19.13(R)

b. VersiPak® Mach2 Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

B. VersiPak® Mach 3 Service (Section 5.6.2)

1. Business Lines, Analog Trunks, Digital Trunks

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75(R)	\$25.88(I)	\$22.50(R)	\$19.13(R)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

B. VersiPak® Mach 3 Service (Section 5.6.2), (Cont'd.)

2. PRI Channels

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$36.00(R)	\$27.60(R)	\$24.00(R)	\$20.40(R)

3. Mach IPRI Facility

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

B. VersiPak® Mach 3 Service (Section 5.6.2), (Cont'd.)

4. Business Terminal

a. With and Without Telephone Number

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$33.75(R)	\$25.88(R)	\$22.50(R)	\$19.13(R)

b. VersiPak® Mach3 Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

34. [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 306.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20)

(N)

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and trunk voice services.

Feature

Calling Number Delivery

Caller ID Blocking – Per Line

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting

8/10 Number Speed Calling

30 Number Speed Calling

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

3. Premium Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

(N)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20), (Cont'd.)

(N)

A. Recurring and Nonrecurring Charges, (Cont'd.)

4. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

38. tw telecom Channel 12 Service (Section 5.15)

Greensboro and Winston-Salem Areas

tw telecom Channel 12- On-Net	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$525.00	\$472.50	\$446.25	\$250.00, per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

tw telecom Channel 12- Off-Net Colocated	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$550.00	\$495.00	\$467.50	\$250.00, per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

tw telecom Channel 12 – Off-Net	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$575.00	\$517.50	\$488.75	\$250.00, per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

(N)